

5. (Unchanged)

6. (Unchanged)

7. (Cancelled)

8. (Cancelled)

9. (Cancelled)

10. (Amended) The method of claim 11 wherein the first and additional bookmarks indicate sections of the voice message.

A3
11. (Amended) The method of claim 1 further comprising the step of marking the voice message at additional bookmark locations with additional bookmarks while recording the voice message such that the listener accesses the voice message at the additional bookmarks by selecting the additional bookmarks.

12. (Amended) The method of claim 1 wherein the first bookmark location is marked during an utterance and further wherein the first bookmark location is moved to an utterance beginning location.

13. (Unchanged)

14. (Unchanged)

15. (Unchanged)

A4
16. (Amended) The method of claim 1 wherein the first bookmark location is marked by a listener and further wherein an actual first bookmark location is established at a specified time duration before the first bookmark location marked by the listener.

A4
17. (Amended) The method of claim 1 wherein the first bookmark location is marked using a user interface.

18. (Unchanged)

19. (Unchanged)

20. (Unchanged)

21. (Amended) The method of claim 1 wherein the first bookmark location is marked automatically by a search and locate pattern matching technique.

22. (Amended) An apparatus for bookmarking a voice message comprising:

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- a. a storage media to store the voice message;
- b. a processing unit coupled to the storage media; and
- c. a user interface coupled to the processing unit such that a user places a first bookmark at a first bookmark location within the voice message using the user interface, wherein the user places the first bookmark while the voice message is recorded.

23. (Unchanged)

24. (Unchanged)

AC
25. (Amended) The apparatus of claim 22 wherein the first bookmark is placed during an utterance and further wherein the first bookmark is placed at an utterance beginning location.

26. (Unchanged)

27. (Unchanged)

A7
28. (Amended) The apparatus of claim 22 wherein the processing unit establishes an actual first bookmark location at a specified time duration before the first bookmark location placed by the user.

29. (Unchanged)

30. (Cancelled)

31. (Cancelled)

32. (Cancelled)

33. (Cancelled)

34. (Cancelled)

35. (Cancelled)

36. (Cancelled)

37. (Cancelled)

38. (Cancelled)

39. (Cancelled)

40. (Cancelled)

41. (Cancelled)

42. (Cancelled)

43. (Cancelled)

44. (Cancelled)

45. (Cancelled)

46. (Cancelled)

47. (Cancelled)

Sub B1 48. (New) An apparatus for marking and accessing bookmarks within a voice message comprising:
a. a storage media to store the voice message;
b. a processing unit coupled to the storage media to automatically search for a predetermined content and automatically bookmark located predetermined content within the voice message; and
c. a user interface coupled to the processing unit to access the voice message at the bookmark.

A8 49. (New) The apparatus of claim 48 wherein the processing unit automatically searches for additional predetermined content and automatically bookmarks located additional predetermined content within the voice message.

50. (New) The apparatus of claim 48 wherein the predetermined content is an utterance and the bookmark is placed at an utterance beginning location.

51. (New) The apparatus of claim 50 wherein the utterance beginning location is found using an intelligent search.

52. (New) The apparatus of claim 52 wherein the intelligent search includes a voice processing technique.

53. (New) The apparatus of claim 52 wherein the voice processing technique utilizes a voice parameter, the voice parameter being selected from the group consisting of an amplitude,

a plosive, a pitch change, a number recognition, a word recognition, and a combination thereof.

54. (New) The apparatus of claim 48 wherein the user interface is selected from the group consisting of a graphical user interface, a telephone user interface, a mechanical user interface, and a voice command user interface.

Sub 55. (New) A method of bookmarking a voice message comprising:
a. automatically searching for a predetermined content within the voice message;
b. locating the predetermined content; and
c. automatically bookmarking the predetermined content at a first bookmark location with a first bookmark.

AS/ 56. (New) The method of claim 55 further comprising automatically searching for additional predetermined content within the voice message and automatically bookmarking located additional predetermined content at additional bookmark locations with additional bookmarks.

57. (New) The method of claim 55 wherein the predetermined content is an utterance and the first bookmark is placed at an utterance beginning location.

58. (New) The method of claim 57 wherein the utterance beginning location is found using an intelligent search.

59. (New) The method of claim 58 wherein the intelligent search includes a voice processing technique.

60. (New) The method of claim 59 wherein the voice processing technique utilizes a voice parameter, the voice parameter being selected from the group consisting of an amplitude, a plosive, a pitch change, a number recognition, a word recognition, and a combination thereof.

61. (New) The method of claim 55 further comprising accessing the voice message at the first bookmark location by selecting the first bookmark.

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62. (New) The method of claim 61 wherein the first bookmark is selected using a user interface.

63. (New) The method of claim 62 wherein the user interface is selected from the group consisting of a graphical user interface, a telephone user interface, a mechanical user interface, and a voice command user interface.